

Lister House Surgery Quarterly Newsletter

Practice

July 2023

[Lister House Surgery
\(wiveliscombesurgery.co.uk\)](http://wiveliscombesurgery.co.uk)

Practice Training

The Practice will close for half day training from 13:00-18:30 pm on the following dates this quarter:

July 26th
August 31st
September 27th

We thank you in advance for your patience on these dates whilst we undertake necessary training and development.

Download the NHS App today!



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PCN Proactive Care Team

Some patients may have received a call and/or visit from our Proactive Care Team (PAC). Eligible patients will be referred to this service via the surgery, with the aim of supporting those patients to take control of their health and provide an assessment and where needed, investigations from their home. Please see the poster below for more information regarding the service and what to expect during the visit if the PAC team have been in touch.



TAUNTON DEANE WEST PCN PROACTIVE CARE HOME VISIT

Welcome to your NHS Proactive Care Team

We work directly with your surgery to provide a holistic and comprehensive health assessment in your home. During this visit, our trained clinicians will talk with you about your healthcare and wellbeing support needs. Helping you to make a plan and feel more confident about your health. Patients that are referred to our service will receive a phone call for booking and to provide further information about our services.



We work directly with your GP

Helping you to take control

Clinical advice on how best to manage your health

Holistic health assessment and investigation

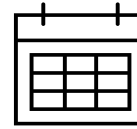
Referrals to speciality and community groups

PROACTIVE CARE TEAM
We will contact you to book in an appointment with one of our team.

In the 2nd Quarter, our practice team delivered...

4347

Face to Face Appointments



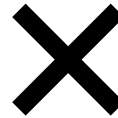
6664

Telephone Appointments

126

Appointments missed by patients.

(DNA's- Did not attend)

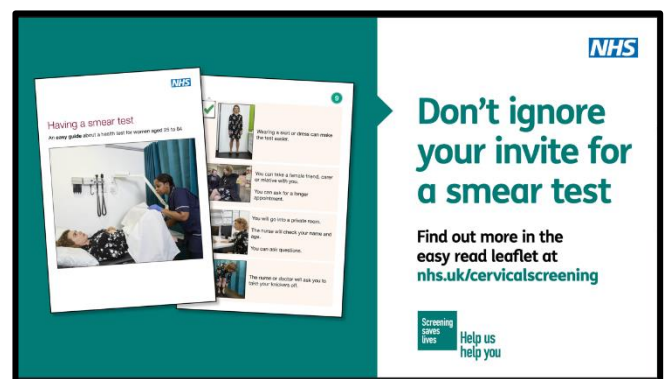


Smear Campaign

Make sure you book an appointment if you are invited for your smear test (also called cervical screening).

If you missed your last one or are not sure, speak to your GP practice.

You can find out more about a smear test in the Easy Read leaflet at bit.ly/smear-test-easy-read.



Adverse Weather

Hot weather can increase the risk of heart attack, stroke, lung problems and other diseases. Older people, babies and young children are more likely to be unwell from hot weather because their bodies are less able to regulate temperature.

Please check in on family and friends and take measures to keep yourself safe.

