

# Lister House Surgery Quarterly Newsletter

Practice

Apr 2023

[Lister House Surgery  
\(wiveliscombesurgery.co.uk\)](http://wiveliscombesurgery.co.uk)

## Practice Training

The Practice will close for half day training from 13:00-18:30 pm on the following dates this quarter:

Apr 26<sup>th</sup> 2023

May 25<sup>th</sup> 2023

Jun 28<sup>th</sup> 2023

We thank you in advance for your patience on these dates whilst we undertake necessary training and development.

**Download the NHS App  
today!**



Secure access 24 hours a day

Access a range of NHS services  
anytime, anywhere



## AccuRx

[Lister House is changing its online consultation platform](#)

[from the 3rd April](#)

We are always looking to improve access and services for our patients as we continue to deal with high levels of demand and the general pressures experienced by the NHS as a whole.

Therefore, we have taken the decision to transition to our new online access system from Monday 3rd April. The process for accessing the new system will not change, just visit the website and select the accuRx link on the homepage to submit your request.

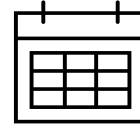
You will be asked to provide a few details so we can identify you on our system. You will then be guided through some short questions based on the type of request you are making- medical or administration. Once submitted, a member of our team will be in touch within 2 working days. Please note this platform is not to be used in emergencies.

If you have any queries about this change, please get in touch via [listerhouse.partnership@nhs.net](mailto:listerhouse.partnership@nhs.net).

## In the 1<sup>st</sup> Quarter, our practice team delivered...

**4428**

Face to Face Appointments

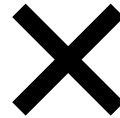


**4432**

Telephone Appointments

**106**

Missed Appointments



## Act FAST Campaign

Think and Act F.A.S.T. if you see any single one of these signs of a stroke:

- Face – has their face fallen on one side? Can they smile?
- Arms – can they raise both arms and keep them there?
- Speech – is their speech slurred?
- Time – even if you're not sure, call 999.



When Stroke Strikes Act F.A.S.T. Call 999

## Community Pharmacists

Our practice is working closely with local pharmacists to support people with a range of minor health conditions.

Pharmacists are trained to give advice about medicines and can provide support with a range of minor health conditions.

#PharmacistConsultation #NHS

